LEARN ABOUT ALL THE FEATURES OF ILLIWAP

Our citizen app allows you to inform and alert your residents in real time. Several features also allow you to promote civic engagement and showcase all your events.

INFORMATION

News / Alerts

This feature offers complete message management : sending of notifications in real time, scheduling, recurrence, integration of files, images and links, sending reports, drafts, copies, changes, deletion and relaying of messages sent in the vicinity.

INCLUDED

Agenda

This feature allows citizens to view events organised by the illiwap stations they follow : municipalities, federation of municipalities, associations, unions, etc. They will also be able to view events near them.

INCLUDED

Directory

This feature allows communities to list all businesses, healthcare facilities, cultural and educational organisations, associations, municipal services, etc.

INCLUDED

Message widget

This feature allows communities to export the illiwap message flow (RSS or iFrame) to integrate it into a website.

INCLUDED

Website

This feature provides to communities an instant access to a dedicated website as well as the mobile app.

INCLUDED

Points of interest

This feature allows citizens to find the places or areas of interest they are looking for near them : car parks, hospitals, businesses, schools, bars, restaurants, holiday cottages, hotels, etc.

INCLUDED

Available soon

RSS feed

This feature allows municipalities or federation of municipalities to link the RSS feed from one or more sections of the website to illiwap. This means that articles posted on the website will automatically be sent to the app.

OPTIONAL

Social media

This feature allows municipalities or federation of municipalities to automatically share an illiwap message on a Facebook page or Twitter account.

OPTIONAL

ALERTS

Instant notifications

All messages will be sent in real time and will be displayed in the form of notifications on residents' smartphones.

INCLUDED

Location-based alerts

It allows communities to alert everyone with the illiwap app who is in the area at the time of the alert (as well as subscribers). Communities will also be able to choose the transmission range, choose the delivery area and manage the validity period of geolocalised messages (over several days).

OPTIONAL

Text messages

It allows communities to pair the illiwap app with the sending of text messages to increase population coverage when sending a message. Communities will be able to create different mailing lists.

OPTIONAL

CREATE LINK

Survey

This feature allows communities to interview the population on various topics so they can take public opinion into account.

INCLUDED

Citizen reports

This feature allows users to report any problems they encounter in public spaces (fly tipping, water leaks, trees on the road, etc.) directly to the municipalities or federation of municipalities.

INCLUDED

Management of reports

This feature provides software to manage citizen reports received in the administration interface. In particular, communities will be able to manage developments in the processing of reports, reply to users in a comment displayed on their app, edit a PDF of reports to transfer them to the relevant service and assign report categories to a specific email address.

INCLUDED

Independent private station

This feature allows communities to create an independent private station to ensure internal communication within a small group of people, e.g. elected officials, agents, etc.

INCLUDED

Linked stations

This feature allows municipalities or federation of municipalities to open a limited number of sub-accounts (linked stations) to their main station for the various areas of interest they cover (music school, associations, media library, neighbourhoods, topics, etc.). Municipalities or federation of municipalities may appoint dedicated administrators to manage these linked stations.

OPTIONAL

Suggestion box

This feature gives users a voice by giving them a space to express themselves on the app.

OPTIONAL

Personalised services

This feature allows communities to easily integrate personalised services into the illiwap app for transport, canteens, administrative formalities, family portal, post office, reservation of rooms, etc.

OPTIONAL

SETTINGS

Certification official source of municipalities or federation of municipalities.

INCLUDED

Unlimited number of subscribers to the station.

INCLUDED

Unlimited number of administrators with management and access rights.

INCLUDED

SUPPORT

Support, hosting, maintenance and updates included for the term of the subscription agreement.

INCLUDED

Communication kit : citizen/user guide, reporting guide, linked stations guide, posters, flyers, web banner, email banner, smartphone images.

INCLUDED